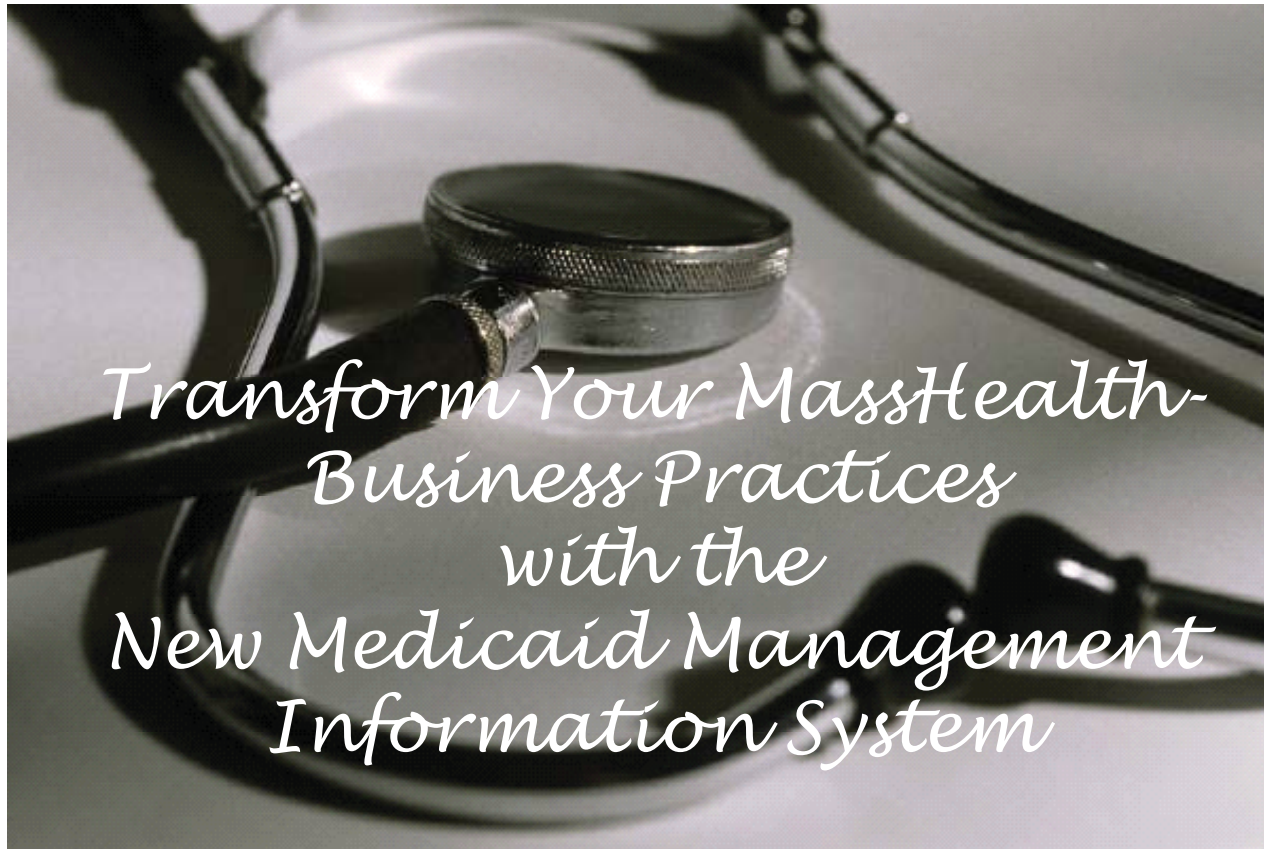


You're Invited to...



*MassHealth Winter 2008
Provider Education Forums*

MASSHEALTH WINTER 2008 PROVIDER EDUCATION FORUMS

COUNTDOWN TO NewMMIS

GET SET for the next installment of MassHealth's New Medicaid Management Information System (NewMMIS) provider education forums. Success in transitioning to NewMMIS in 2008 depends on you. Make sure you are prepared by reserving your place at one of these winter training sessions.

CHANGES AHEAD

BILLING is not the only function affected by NewMMIS. All paper and electronic procedures are changing to deliver a higher-level of service to our providers. NewMMIS requires integrating several industry-standard claim processing procedures, all of which will impact how you currently bill MassHealth. Some of the changes you need to be aware of and prepared for include:

- new member identification (ID) numbers;
- one provider login ID number for claims submission, service authorization, and member-eligibility verification;
- electronic attachments functionality;
- change in the Primary Care Clinician (PCC) plan referral process;
- changes in current automated solutions such as the Recipient Eligibility Verification System (REVS) and Automated Prior-Authorization

System (APAS), and the elimination of Provider Claims Submission Software (PCSS);

- real-time processing of direct-data entry;
- claim processing at the claim level; and
- elimination of all proprietary paper claim forms.

Attendance at these training sessions is a prerequisite for future implementation training sessions. We strongly recommend every MassHealth provider attend, or send a representative to attend.

AGENDA

I. PREPARE FOR SUCCESS

Find out how the implementation of NewMMIS affects your billing procedures. The project team will discuss important deadlines and effective dates for critical billing changes and procedures.

II. CHANGES TO CURRENT PROCEDURES

Learn how increased functionality with NewMMIS means you need just one-user ID to submit claims, service authorizations, and verify member-eligibility. This includes changes to current self-service options with the introduction of the Provider Online Service Center.

III. IMPLEMENTATION TRAINING FORMAT

The Provider Outreach team will discuss the format and structure of the various learning options available in the implementation phase.

IV. QUESTIONS AND ANSWERS

Hear the questions and answers for the most common issues for which providers have contacted Customer Service over the past few months.

DATES & LOCATIONS

FORUMS will be held at 9:00 A.M. and a repeat session at 2:00 P.M., except where a change is noted, at each of the two Massachusetts locations for each date listed below.

January 23: Holiday Inn Springfield, Holyoke
Crowne Plaza, Pittsfield

January 24: Barnstable Public Library (10:00 A.M. only) &
Plymouth Public Library (2:30 P.M. only)
Holiday Inn, Woburn (A.M. & P.M.)

January 30: The Conference Center at Bentley, Waltham
Fall River Public Library (10:00 A.M. & 2:30 P.M.)

January 31: Beth Israel Deaconess Medical Center, Chelsea
Worcester Public Library (10:00 A.M. & 2:30 P.M.)

Additional training sessions will be offered in February and March and will be posted on the NewMMIS Web page when the dates are confirmed.

REGISTRATION begins 30 minutes before the scheduled session start time.

REGISTRATION

REGISTER ONLINE for a provider forum in six simple steps.

1. Go to www.mass.gov/masshealth and click on *Online Services*.
2. Select *Register for Provider Training*.
3. Select *Online Training Request* (under the Additional Educational Opportunities header).
4. Click on *Course Registration* under the MassHealth Menu on the right side of the Web page.
5. Click *Select* next to the desired forum date and time.
6. Enter your provider contact details as instructed and click *Submit*.

